



Environmental  
Remediation  
Proposal

[aahcontracting.com.au](http://aahcontracting.com.au)



# Who We Are

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Since 1993, AAH Contracting has emerged as an industry leader in environmental remediation. We specialise in the removal of both friable and non-friable asbestos across diverse sectors.

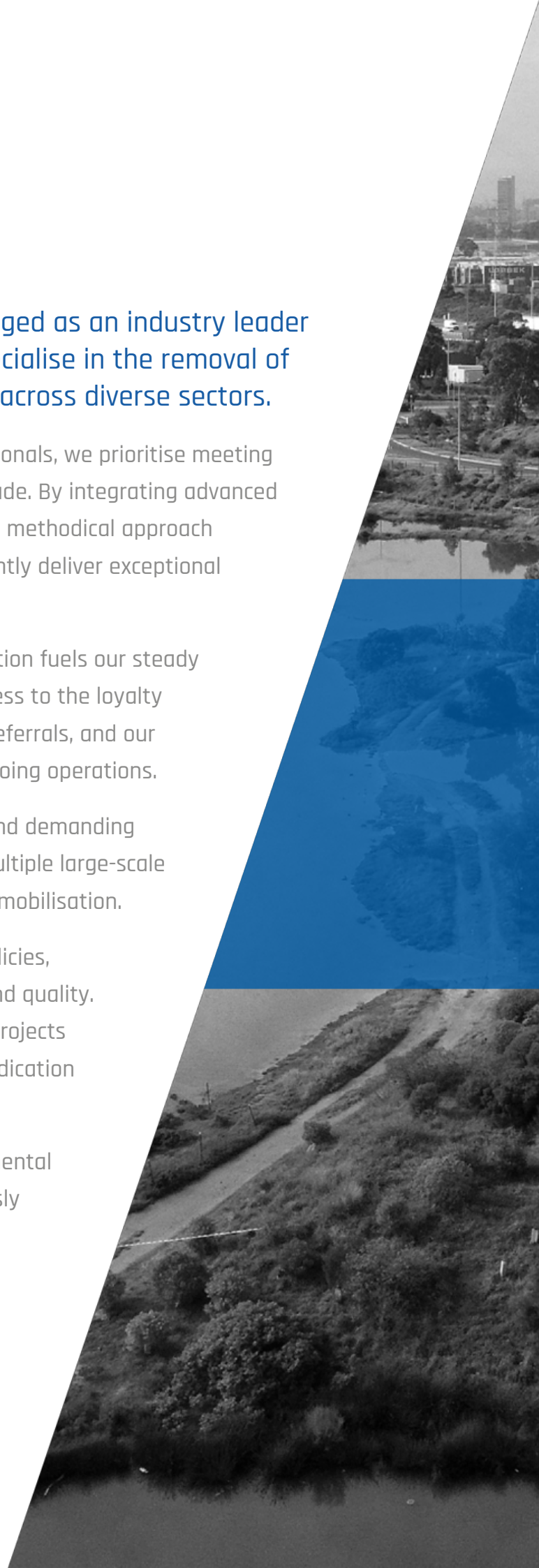
With a dedicated team of experienced professionals, we prioritise meeting our clients' unique needs with a "can do" attitude. By integrating advanced asbestos removal technology with an efficient, methodical approach and our comprehensive expertise, we consistently deliver exceptional results, ensuring precision in every project.

Our unwavering commitment to client satisfaction fuels our steady growth year after year. We attribute this success to the loyalty of repeat customers, a continuous stream of referrals, and our relentless pursuit of minimal disruption to ongoing operations.

AAH Contracting thrives on tackling complex and demanding remediation projects. We excel at managing multiple large-scale ventures simultaneously and offer immediate mobilisation.

Our success is rooted in our stringent HSEQ policies, which prioritise health, safety, environment, and quality. We have a proven track record of completing projects on time and within budget, showcasing our dedication to unmatched service.

Our vision is to be the benchmark for environmental remediation excellence in Australia, continuously raising the bar in quality, innovation, and professionalism.





**8000+**  
projects

**1200+**  
clients

**30 Years**  
of AAH



# Message from the GM

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“

Our success is attributed to our commitment to excellence, strategic decision-making, and innovative approaches.

We have experienced rapid growth in recent years, thanks to our focus on setting and achieving ambitious goals. This growth couldn't have been achieved without our loyal team onsite and in the office, who are constantly challenging and enhancing the industry standard.

By staying informed and innovative, we have been able to deliver exceptional results to our clients. Our strong relationships with key suppliers and clients have been fundamental to our growth. These partnerships are built on trust, reliability, and a shared commitment to excellence.

Looking ahead, we are excited to expand our areas of expertise into industrial services and the wider hazardous materials space. This expansion will allow us to serve our clients more comprehensively while maintaining the high level of service they expect from us.

I want to thank our team, clients, suppliers, and subcontractors for their continued support. Together, we have achieved great things over the last 30 years, and I look forward to our continued success in the coming decades.

”



James Abbott

# Our Clients



“

5+ years of working with the team at AAH and what a brilliant experience it has been! I know when I reach out to AAH for assistance with works, no matter how big or small, that the works will be completed to the highest standard; and all communications prior to, during and post works will be crystal clear. The Metro Rail network would come to a grinding halt if we didn't have AAH to assist us.

————— Kieron | Metro Trains Melbourne

“

We have ALWAYS found AAH Contracting to be thorough and professional in all our dealings with them from booking jobs to the actual completion of the asbestos removal We would not consider using any other company.

————— John | Valley Maintenance Services

“

We have worked with AAH Contracting for 19 years. Colin and his dedicated team are knowledgeable in every aspect of their fields. They create a safe work environment. They are approachable and provide feedback where necessary. AAH have always wanted people to succeed and encourage growth of individuals and businesses. Allied Waste is looking for to working with AAH Contracting for many more decades.

————— Jay | Allied Waste Concepts

# Our Values

The AAH company values serve as pivotal milestones on our journey to realise our shared vision of being “The Industry Benchmark”.



## Consider It

We consider others by embodying the ‘other-self’ concept and treating them with the same respect and empathy we would want for ourselves - above all, be kind.

Through fostering a culture of inclusiveness, we strive to create an environment where everyone feels valued, heard, supported and a sense of mateship.



## Own It

We believe in taking ownership of our work and the impact we have on the business.

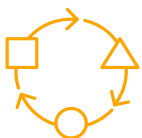
We hold ourselves accountable for our actions, and without blame or excuses, employees can avoid falling into the “victim” role and instead focus on finding solutions.



## Voice It

We believe in open and honest communication, and working towards common goals.

We strive to create and foster a culture where individuals can ask for their needs to be met and transparency is the norm.



## Embrace It

We recognise that embracing change is a constant in our business and that our success requires us to be flexible, nimble and responsive to evolving needs and opportunities.

We believe that by embracing change, we can stay ahead of the curve and continue to innovate and excel in our industry, whilst remaining open to new ideas and perspectives.



## Systemise It

We believe in the power of creating and streamlining systems to increase efficiency and productivity.

We evaluate and optimise workflows regularly, removing bottlenecks and unnecessary steps to improve the system, free up resources, and better serve our customers to achieve.



## Grow It

We embrace a growth mindset, encouraging our employees to learn from their mistakes and failures and view them as opportunities for growth and development.

We prioritise personal and professional growth and continuous improvement. We foster a learning environment that empowers individuals and creates value for the business.



## Enjoy It

We strive to create an enjoyable and motivating workplace by promoting a culture of creativity and engagement.

We value the idea of balancing work and personal life in a way that creates a sense of harmony and integration between the two.



## Preserve It

We commit to preserving our workplace culture, values, and environment for the benefit of current and future generations.

We prioritise responsible decision-making that balances short-term gains with long-term sustainability, enabling us to adapt to change, overcome challenges, and succeed as individuals and as a team.

# Our Method

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At AAH Contracting, we've been setting industry standards since 1993.

With a focus on innovation and excellence, our dedicated team challenges the norm, integrating advanced technology and efficient approaches to deliver exceptional results. We prioritise client needs, ensuring minimal disruption and fostering growth through loyal relationships.

Rooted in stringent HSEQ policies, we're committed to client satisfaction and safety. Our vision is to continuously raise the bar in quality and professionalism, solidifying our position as Australia's benchmark for environmental remediation.

**Our Expertise, Your Peace of Mind**





# Our Services

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At AAH, we have a vast network of professionals who can offer a comprehensive range of removal and remediation services. No matter the location, size or form of the project, we have a solution.



## Asbestos Removal

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Decades of experience in safe, compliant asbestos removal, including friable/non-friable asbestos and settled dust.



## Contaminated soil

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Expertise in handling all forms of contaminated soil, including asbestos contaminated soil and Category A, B, C & D soil.



## Industrial Services

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Encapsulation, coatings application, corrosion removal & treatment, tank/vessel refurbishment, and abrasive blasting.



## Hazardous Materials

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Specialising in crystalline silica, lead, mould, PCBs, SMF, and bird excrement.



## Waste Disposal

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EPA & VWMA licensed for transporting, storing and disposing of prescribed waste.

# Our Industries

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Through our diverse expertise and unwavering commitment, we consistently deliver exceptional construction solutions tailored to the unique requirements of each industry we serve. These include:



## Construction

With decades of experience, we have successfully delivered projects for multiple developers and tier one construction companies.



## Education

We are currently registered on the VSBA (Victorian School Building Authority) and serve on the board for multiple universities.



## Healthcare

Drawing on decades of experience, we have conducted numerous projects in active hospital spaces without disruption.



## Industrial

We possess decades of experience in conducting projects in active industrial spaces without disruption.



## Critical Infrastructure

As a trusted partner, we have undertaken numerous projects with Melbourne Water, multiple road and rail upgrades, including a significant number of level crossing removal projects.



## Utilities

We have successfully worked on various utility projects, including telecommunications. Notably, we have collaborated with Telstra on hundreds of sites across Victoria, NSW, and Tasmania.



## Defence

Our portfolio includes long-term, large-scale projects at numerous defence sites across Australia



## Disaster Relief

Following numerous natural disasters across Victoria, we have undertaken large-scale projects for disaster relief efforts. Currently, we serve on the board for BRV (Bushfire Recovery Victoria).

# Our Locations

AAH Contracting is a leading provider of comprehensive environmental remediation solutions throughout Australia.

While based in Melbourne, our expertise extends nationwide, with Class A licences in Victoria, Tasmania, South Melbourne and Queensland. This has seen the successful completion of projects in Victoria, Tasmania, New South Wales, the Australian Capital Territory, South Australia, and Queensland.

We are fully equipped to handle multiple large-scale projects simultaneously and are committed to delivering safe, efficient, and high-quality asbestos removal services across the country.



Nationwide Support

## Service Areas



# Our Priority

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At AAH Contracting, our utmost priority is safety and compliance as we strive to exceed client expectations while fostering a zero-harm environment for our employees, clients, and the greater community.

We prioritise safety by implementing effective procedures and frameworks, creating a secure working environment for our staff, clients, and stakeholders. We continually enhance our safety performance by adhering to management system policies and procedures, participating in regular training, and staying updated with industry best practices.

To demonstrate our commitment, our occupational health and safety management system is accredited to ISO 45001, an internationally recognised standard. We have received certification from JAS-ANZ, confirming our adherence to this standard.

We prioritise risk assessment and management by actively engaging with industry organisations such as the Demolition and Asbestos Industry Association of Victoria (DAIAV) and consultative committees. Through practical discussions with WorkSafe and leading hygienists, we ensure compliance with upcoming rules and regulations, maintaining a safe working environment for asbestos and hazardous materials management.

For transportation and disposal, we strictly follow guidelines, using EPA-licensed trucks that meet asbestos and waste material regulations. Our comprehensive approach to safety and compliance reflects our unwavering dedication to providing exceptional service and protecting our clients and the environment.



# Construction



Qualified Workforce



Experienced Reinstatement Team



Certified Safety System



## AAH Contracting boasts a rich 30-year history in the Australian construction industry.

We've successfully executed a plethora of large-scale EBA and Non-EBA projects for renowned developers and tier 1 construction firms. Our evolution mirrors Melbourne's growth, and our skilled team, has been instrumental in our enduring success within the industry.

Our, multi-skilled, team is capable performing removal works in the most intricate of spaces including heritage listed buildings, ensuring reinstatement is completed to the highest of standards.

## Featured Construction Projects



### Corkman Pub

Location: Carlton

Client: 160 Leicester St

Completed: July, 2021



### 114 Albert Rd

Location: South Melbourne

Client: Mann Group

Completed: February, 2021



### 1-21 Bangs St

Location: Prahran

Client: City Circle

Completed: February, 2021

# Industrial



Experience with Range of Materials



Specialised Equipment



Certified Safety System



**Our unparalleled experience allows us to execute projects seamlessly within active industrial environments without causing disruptions.**

We take pride in our ability to manage complex and demanding industrial projects, offering immediate mobilisation when needed. Our unwavering commitment to safety, compliance, and precision ensures that every project is completed on time and within budget.

With a deep understanding of the intricacies of the industrial and manufacturing landscape, AAH Contracting stands as a trusted partner, dedicated to excellence, innovation, and professionalism in this sector.



## Featured Industrial Projects



### Ford Geelong

Location: North Shore

Client: Bernie Leen & Sons

Completed: February, 2021



### Caterpillar

Location: Tullamarine

Client: Total Trade

Completed: October, 2019



### Carlton United Brewery

Location: Abbotsford

Client: Remcon

Completed: September, 2022

# Healthcare



Qualified Workforce



Experience in Live Environments



Certified Safety System



AAH Contracting has brought its specialised expertise to the healthcare sector since 1993.

With a strong track record in numerous healthcare facilities, including hospitals, medical centres, retirement villages, and specialist clinics statewide, we're experts in executing projects with minimal disruption to essential operations.

Our capacity to manage healthcare projects with with a steadfast commitment to safety, compliance, and precision, consistently delivers results of the highest calibre.

## Featured Healthcare Projects

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### Alfred Hospital

Location: Melbourne

Client: Various

Completed: Ongoing



### St. Vincents Hospital

Location: East Melbourne

Client: Various

Completed: Ongoing



### Swan Hill Hospital

Location: Swan Hill

Client: City Circle

Completed: March, 2023



### Cabrini Hospital

Location: Malvern

Client: City Circle

Completed: April, 2019

# Defence



Security Cleared Staff



Experience in Live Environments



Remote Area Accessibility

Our extensive portfolio proudly includes long-term, large-scale projects at numerous defence sites across Australia, ranging from army, navy and air force bases.

At AAH, we understand the unique challenges and requirements of working in highly sensitive defence environments.

We have a proven track record of conducting projects with the utmost precision and discretion, ensuring minimal disruption to the critical operations and security protocols in place.

## Featured Defence Projects

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### HMAS Cerberus

Location: Crib Point, VIC

Client: Delta Group & City Circle

Completed: December, 2022



### RAAF Sale

Location: East Sale, VIC

Client: City Circle

Completed: March, 2019



### ATS Monegeetta

Location: Monegeetta, VIC

Client: Blended Build

Completed: April, 2022



### Puckapunyal Base

Location: Puckapunyal, VIC

Client: City Circle

Completed: December, 2021

# Critical Infrastructure



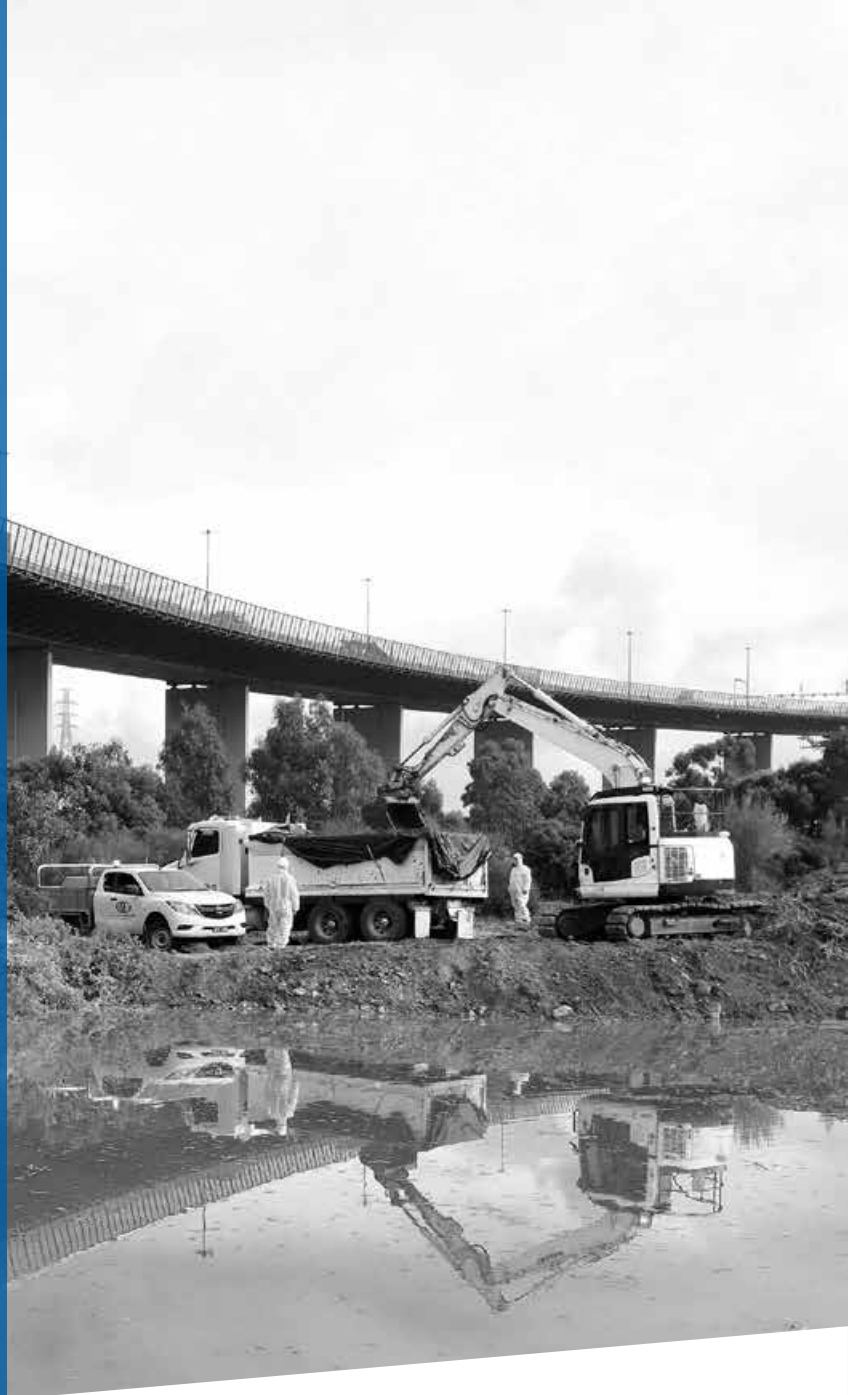
In-House Excavation Services



RIW Ticketed Workers



Rapid Deployment of Resources



AAH Contracting specialises in providing environmental remediation services tailored to the critical infrastructure sector, with a particular focus on road and rail

Our extensive portfolio includes a wide range of projects aimed at enhancing road and rail networks, ensuring their long-term viability and safety.

We bring our expertise to critical infrastructure projects, offering efficient, methodical, innovative and precision-driven solutions. Our commitment to minimising disruption to vital transportation networks make us a trusted partner in the critical road and rail sectors.

## Featured Critical Infrastructure Projects

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### North East Link

Location: Bulleen, VIC  
Client: Delta Group  
Completed: Ongoing



### Maidstone Tram Facility

Location: Maidstone, VIC  
Client: NWPA  
Completed: September, 2023



### Chandler Highway

Location: Alphington, VIC  
Client: Seymour Whyte  
Completed: December, 2019

# Education



Background Checked Staff



Experienced Reinstatement Team



Remote Area Accessibility



We have a rich history of successful projects at various educational institutions, including K-12 schools and universities.

Our commitment to excellence is underscored by our registration with the VSBA (Victorian School Building Authority) and our active involvement on university boards.

AAH Contracting ensures minimal disruption within educational environments, with an ability to work at any time outside of school hours.



## Featured Education Projects

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### Monash University

Location: Clayton, VIC

Client: Refractory Installation

Completed: May, 2015



### La Trobe University

Location: Bundoora, VIC

Client: Allmore Constructions

Completed: March, 2019



### Benalla College

Location: Benalla, VIC

Client: Crow Constructions

Completed: May, 2023

# Disaster Relief



Experience in Live Environments



Rapid Deployment of Resources



Remote Area Accessibility



Following numerous natural disasters across Victoria, we have undertaken large-scale projects, playing a crucial role in disaster recovery efforts.

AAH Contracting is a trusted partner in the disaster relief initiatives, currently a preferred supplier for BRV (Bushfire Recovery Victoria).

Our team is dedicated to responding swiftly, ensuring the safe and efficient restoration of affected areas, all while remaining sensitive and empathetic to those affected, thus aiding communities in their recovery and rebuilding efforts in the face of adversity.

## Featured Disaster Recovery Project

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AAH was engaged as a Class A Asbestos removalist to assist in the clean up of the 2020 Victorian bushfires. These works were completed throughout Gippsland with AAH focussing primarily on the Buchan, Omeo and Corryong regions.

The works involved removing the affected bushfire waste that was left after the fires, ensuring that the affected properties were ready to be rebuilt on. The works conducted include soil remediation, site decontamination, friable asbestos removal, emergency works and waste removal & transport along with some reinstatement works and some civil works to gain access to sites.

This project saw over 7,000 tonnes of bushfire waste removed by AAH, the equivalent of over 38 Boeing 747 planes. AAH completed clean ups on over 100 properties with over 50 local contractors and a large number of direct

10 of AAH Class A supervisors were involved in the project as well as a dedicated Project Manager, Contracts Administrator and Administration Assistant.

A person wearing a full-body white protective hazmat suit, including a hood and a respirator mask with a large circular filter. They are standing in a large industrial or construction site. The ground is covered with blue tarps, and there are metal structures and more tarps in the background. A blue semi-transparent rectangular overlay covers the middle-left portion of the image, containing the text 'Licences & Insurances' in white. A small orange horizontal line is positioned below the text.

## Licences & Insurances

# Class A Removal Licence

OCCUPATIONAL HEALTH AND SAFETY ACT 2004  
OCCUPATIONAL HEALTH AND SAFETY REGULATIONS 2017



## LICENCE TO OPERATE AS AN ASBESTOS REMOVALIST

This licence is issued to operator:

**AAH Contracting Pty. Ltd.**

and authorises the person/corporation located at:

**Factory 1, 9 Malvern Street  
BAYSWATER VIC 3153**

to operate as an Asbestos Removalist under the Occupational Health and Safety Regulations 2017.

**Licence Number:** H03/02269  
**Issue Date:** 30 October 2019      **Expiry Date:** 29 October 2024  
**Amendment Date:** 13 April 2023  
**Licence Class:**

Class A      All types of asbestos containing material

**Nominated Site Supervisors:**

Trenton Gralow	Class A	Ian Kempthorne	Class A
John Bentley	Class A	Gamal Kerbatieh	Class A
James Purcell	Class A	John Azrak	Class A
Paul Porter	Class A	James Abbott	Class A
Jordan Chenhall	Class A	Peter Seaton-Stewart	Class A
Michael Elder	Class A	Cameron Taggart	Class A
Shaun Monaghan	Class A	Peter Hughes	Class A
Taami Proctor	Class A	Aaron Story	Class A
Craig Windsor	Class A	Michael Harris	Class A
Daniel Lafrank	Class A	Adam Hogan	

**Conditions:**

1. AAH Contracting Pty. Ltd. must comply with the requirements of Part 4.4 of the Occupational Health and Safety Regulations 2017
2. AAH Contracting Pty. Ltd. is permitted to removal all types of asbestos containing material

# Public Liability Insurance



Australasia Underwriting Pty Ltd  
A.F.S.L. 510185  
A.B.N. 20 626 490 711  
PO Box 313, Collins Street West  
Melbourne Vic 8007  
Ph: (03) 9559-3316  
Email: alan@australasiaunderwriting.com.au

## CERTIFICATE OF CURRENCY

Date:	27th March 2023
Class of Business:	Public, Products and Pollution Liability including Asbestos Liability Insurance
Policy Number:	AUAISR001127
Insured:	AAH Contracting Pty Ltd
Business Description:	Asbestos removal & replacement, minor demolition, hazardous material & contaminated soil removal & associated activities & property owners/occupiers
Place of Business:	At and from 1/9 Malvern Street, Bayswater VIC 3153
Insurance Period:	From: 31st March 2023 To: 31st March 2024
Limit:	\$20,000,000 any one occurrence
Insurer:	Certain Underwriters at Lloyds'

This policy is current until 4 pm on the expiry date shown unless it is cancelled in the meantime.

This certificate confers no rights on the certificate holder and is not intended to amend, extend or alter the coverage provided by the policy in any way.  
Issued subject to the Terms and Conditions of the Policy, for full details, refer to the policy wording.

**Signed/For and on behalf of Australasia Underwriting Pty Ltd Alan Mackay**  
**Director**  
ABN 20 626 490 711 Under AFSL 510185

# WorkCover Insurance

## CERTIFICATE OF CURRENCY



Authorised Agent of the Victorian WorkCover Authority

### 1. STATEMENT OF COVERAGE

This employer is registered for WorkCover Insurance to cover its liabilities under the *Workplace Injury Rehabilitation and Compensation Act 2013* (and amendments).

This Certificate is valid from:

01/07/2023

to:

30/06/2024

The information provided in this Certificate of Currency is correct at:

07/06/2023

### 2. EMPLOYER'S INFORMATION

WorkCover Employer Number:

6068185

Employer Legal Name:

AAH CONTRACTING P/L

Employer Trading Name:

ABN:

55 061 941 080

ACN/ARBN:

061 941 080

Lachlan Singleton

Premium Services Manager

Allianz Australia Workers' Compensation (Victoria) Limited

For and on behalf of WorkSafe Victoria

ACN 059 835 791

GPO Box 80 Melbourne VIC 3001

Premium Enquiries: Phone (03) 9234 3285 Fax (03) 9234 3489

# Motor Vehicle Insurance

## Certificate of Currency



### Vero Motor Fleet

Policy number: **MSS024819838**

<b>Policy:</b>	<b>Vero Motor Fleet</b>
<b>Period of Insurance:</b>	4:00pm on 1 November 2023 to 4:00pm on 31 October 2024
<b>Insured:</b>	AAH Contracting Pty Ltd
<b>Interested Party:</b>	
<b>Vehicles:</b>	As per the agreed schedule of vehicles
<b>Insured Amount:</b>	<p><b>Part 1 - Loss or damage:</b></p> <p>Cars, vans, utilities, motorcycles, or 4WD's of less than two tonne carrying capacity: Market Value</p> <p>All other vehicle types: Market value or the amount shown on the agreed schedule of vehicles, whichever is less</p> <p><b>Part 2 - Legal Liability:</b></p> <p>\$50 million for any claim not involving dangerous goods \$1 million for any claim involving dangerous goods</p>
<b>Situation:</b>	Anywhere in Australia
<b>Endorsements:</b>	<p>The following endorsements apply to your Policy. Capitalised words used in the endorsements have the same meaning given to them in the PDS unless they are defined differently in an endorsement. If they are defined differently in an endorsement that definition only applies to that endorsement.</p> <p>AAH Contracting Group as Insured</p> <p>HIRED VEHICLE EXTENSION ENDORSEMENT (LIMIT AND EXCESS INCREASE)</p> <p>.</p> <p>Under the heading 'Additional Benefits' in the PDS, Additional</p>





## AAH Contracting Pty Ltd

*Best Practice Certification Pty Ltd has assessed the above company as complying with the following management system standard requirements at the address shown.*

<b>Standard:</b>	ISO 45001:2018 Safety Management System Requirements		
<b>Scope of Certification:</b>	Provision of removal and transport of all types of asbestos and asbestos-containing materials.		
<b>Head Office Address:</b>	1/9 Malvern Street, Bayswater, VIC 3153, Australia		
<b>Initial Certification Date:</b>	09/09/2004		
<b>Issue Date:</b>	<b>Expiry Date:</b>	<b>Certificate Number:</b>	
01/05/2023	31/03/2025*	55061941080S	
<b>Additional Registered Entities Covered By This Certification:</b>	AAH Group		



CERTIFICATION APPROVED:

*Barry Fairman*

Barry Fairman  
Certification Manager  
Best Practice Certification Pty Ltd

a» 83 Mount Street,  
North Sydney NSW 2060  
Australia  
p» 1300 402 602  
w» <https://bestpracticecertification.com.au>



\* Subject to regular surveillance assessments

# EBA Decision Letter

[2021] FWCA 7336



## DECISION

*Fair Work Act 2009*  
s.185—Enterprise agreement

**Construction, Forestry, Maritime, Mining and Energy Union**  
(AG2021/9084)

**AAH CONTRACTING PTY. LTD. AND THE CFMEU (VICTORIAN  
CONSTRUCTION AND GENERAL DIVISION) SUBCONTRACTORS  
ASBESTOS REMOVAL ENTERPRISE AGREEMENT 2020-2023**

Building, metal and civil construction industries

DEPUTY PRESIDENT MASSON

MELBOURNE, 30 DECEMBER 2021

*Application for approval of the AAH CONTRACTING PTY. LTD. and the CFMEU (Victorian Construction and General Division) Subcontractors Asbestos Removal Enterprise Agreement 2020-2023*

[1] An application has been made for approval of an enterprise agreement known as the *AAH CONTRACTING PTY. LTD. and the CFMEU (Victorian Construction and General Division) Subcontractors Asbestos Removal Enterprise Agreement 2020-2023* (the Agreement). The application was made pursuant to s.185 of the *Fair Work Act 2009* (the Act). It has been made by the Construction, Forestry, Maritime, Mining and Energy Union. The Agreement is a single enterprise agreement.

[2] I am satisfied that each of the requirements of ss.186, 187 and 188 as are relevant to this application for approval have been met.

[3] The title of the Agreement in the Notice of Employee Representational Rights was different to the title clause in the proposed Agreement. However, I am satisfied that in all of the circumstances and having regard to *Huntsman Chemical Company Australia Pty Limited T/A RMAX Rigid Cellular Plastics & Others*<sup>1</sup>, this constitutes a minor procedural or technical error for the purpose of s.188(2)(a). Further, I am satisfied that the employees covered by the Agreement were not likely to be disadvantaged by the error.

[4] The Construction, Forestry, Maritime, Mining and Energy Union being a bargaining representative for the Agreement, has given notice under s.183 of the Act that it wants the Agreement to cover it. In accordance with s.201(2) I note that the Agreement covers the organisation.

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<sup>1</sup> [2019] FWCFB 318.

## Registration

Environment Protection Act 2017



<b>Registration number</b>	R000304408
<b>Issue date</b>	31 August 2022
<b>Expiry date</b>	31 August 2027
<b>Registration holder</b>	AAH CONTRACTING PTY LTD
<b>ACN</b>	061941080
<b>Registered address</b>	9 MALVERN ST, BAYSWATER, VIC, 3153, AU
<b>Activity site(s)</b>	9 Malvern Street, Bayswater, Victoria, 3153, Australia
<b>Prescribed permission activities</b>	A22 (Temporary storage – asbestos)

Granted under section 85(1) of the *Environment Protection Act 2017* (the Act).

A handwritten signature in blue ink, appearing to read 'Stephen Adamthwaite'.

Stephen Adamthwaite  
Manager, Permissioning  
Delegate of Environment Protection Authority Victoria (EPA)

A person wearing a white protective suit and a hood is standing in the center of a dark, industrial environment. The scene is dimly lit, with light reflecting off the floor. A large, semi-transparent blue rectangle is overlaid on the image, containing the text 'Polices & Documentation'.

# Polices & Documentation

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## OCCUPATIONAL HEALTH AND SAFETY POLICY

AAH Contracting and AAH Group (AAH) has a responsibility for the health and safety of employees and subcontractors in the workplace. Health and Safety is a core value of AAH Contracting, and these values are reflected in the way we do business.

AAH recognises that it must ensure that all practices, processes and procedures comply with relevant occupational health and safety legislation and other requirements.

In fulfilling these responsibilities managers have a duty to provide and maintain as far as practicable a working environment that is safe and without risks to health and to identify and mitigate potential risks.

The primary aim of this policy is to ensure zero workplace incidents that may cause injury or ill health.

AAH is therefore committed to:

- Providing and maintaining safe and healthy working conditions, for our employees, contractors and visitors, for the prevention of work-related injury and ill health;
- Establishing measurable objectives and targets to ensure continued improvement;
- Developing, implementing, maintaining and adhering to procedures, processes and planning that establish safe and health environments;
- Ensuring that all practices, processes and procedures comply with relevant health and safety legislative and other requirements;
- Identify hazards, assessing risks and implementing and maintaining effective risk management control strategies;
- Consultation and participation of workers;
- Continual improvement of the OH&S management system;
- Regular review and evaluation of health and safety systems including audits and work inspections;
- Encouraging, supporting and engaging our employees in contributing to the improvement of health and safety throughout appropriate consultation, information and training.

AAH recognises that no task is so important as to compromise the safety of an individual. AAH Integrated Management System ensures that appropriate consideration is given to determining a safe work method for each and every activity and to ensure continuous improvement in everything that we do.

Occupational Health and Safety is the shared responsibility of all staff and associated staff of AAH. Our responsibility, as an organisation in alignment with this policy, is to ensure safe work practices at all times.

All AAH management are accountable for the education and adoption of this Occupational Health and Safety policy throughout the organisation.



James Abbott  
General Manager

# Quality Policy

## QUALITY POLICY

Quality is an integral part of AAH Contracting and AAH Group (AAH) business principles. These guide our actions to deliver market leading services, which are safe, compliant, and respected with our customers. The commitment to these principles and quality service are essential for the achievement and ongoing success of our organisation.

AAH Contracting and AAH Group aim to provide a workplace that delivers:

- Quality, competitive, and sustainable services;
- Systems in place which are in alignment to ISO 9001:2015;
- High level of customer satisfaction that meet or exceed our customers' expectations;
- A service to our clients that achieves positive outcomes and continual improvement.

We are committed to the following actions, which enables us, as an organisation, to meet our quality objectives and targets:

- Develop, implement, and maintain quality systems based on ISO 9001:2015 standards;
- Up-hold the integrity and value of management system certification and assessment to international and Australian standards;
- Contracts are adequately resourced in order to meet quality objectives;
- Foster an environment and culture around quality delivery of services throughout the organisation;
- Encourage participation and promotion of quality standards;
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility;
- Monitor and review the Quality Management System through management reviews and internal auditing techniques in order to ensure continued improvement, effectiveness and compliance with ISO 9001:2015;
- Establish all customer requirements (including regulatory and statutory requirements and to consider organisational environment when implementing the quality management system) and ensuring that we comply with them at all times;
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to continually review and improve our business processes.

The quality of delivery of services is the shared responsibility of all staff of AAH Contracting. And our responsibility, as an organisation in alignment with this policy, is to ensure at all times the quality objectives are met. In addition to this:

- This policy will be communicated to all employees, workers and other stakeholders;
- All personnel will receive adequate information and training in order to achieve the organisation's expectations of consistent delivery of quality services;
- Ensure open lines of communications and strong relationships are maintained between the company and the employees;
- Actively seek performance feedback to enhance customer satisfaction and address risk and opportunities that can affect conformity of product and services for continual improvement.



James Abbott  
General Manager

## ENVIRONMENTAL POLICY

At AAH Contracting and AAH Group (AAH) we believe we can make a positive contribution to the environment, while protecting and sustaining our quality of service delivery. With this in mind, we are committed to leading the industry in minimising the impact of our activities on the environment.

AAH is focused on sustainable work practices, which aim to deliver the following goals:

- Continually improving our environmental management system to enhance environmental performance;
- Utilise our environmental management systems in daily business operations;
- Measure and report our environmental performance through key business metrics;
- Commitment to the protection of the environment, including prevention of pollution;
- Adopt the highest environmental standards in all areas of operation, meeting and exceeding all relevant legislative requirements;
- Assess our organisational activities and identify areas where we can minimise impacts;
- Minimise waste through careful and efficient use of all materials and energy;
- Purchase sustainable products wherever feasible [e.g. recycled, FSC or low environmental impact products and energy from renewable sources];
- Train employees in good environmental practice and encourage employee involvement in environmental action;
- Reduce risks from environmental, health or safety hazards for employees and others in the vicinity of our operations;
- Aim to include environmental and ethical considerations in investment decisions where appropriate;
- Assist in developing solutions to environmental problems;
- Continually assess the environmental impact of all our operations.

Our commitment to environmental management practices, which enables us as an organisation to meet our environmental objectives and targets, include:

- Track, monitor, review, and improve our approach and delivery of services;
- Ensure an understanding of our employees, suppliers, contractors, and client's environmental needs;
- Inspection and audits against our environmental standards;
- Provide environmental training to all staff in alignment with this policy and their overarching environmental responsibilities.

The environmental performance is the shared responsibility of all staff and associated staff of AAH Contracting. And our responsibility, as an organisation in alignment with this policy, is to ensure our work practices meet these targets at all times. In addition:

- This policy will be readily available to all staff and stakeholders;
- Management will monitor the adoption of this policy ensuring compliance is upheld.

AAH will periodically review and monitor performance to further find ways to improve waste management and help improve our environment.



James Abbott  
General Manager

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## Asbestos Removal | Soil Remediation

1/9 Malvern St, Bayswater, 3153

P: 039729 066

E: [info@aahcontracting.com.au](mailto:info@aahcontracting.com.au)

ABN: 55 061 941 080